Cabinet Member for Adults and Vulnerable People, December 2016

Areas of Work

1) Four Commissioning Reviews are aimed at providing the right help at the right time in the right place. To carry out these reviews there is a focus on involving people that use the service, people that provide the service and partners.

2) Implementing the requirements of the new Social Services and Wellbeing Act using early help and still meeting peoples need for choice and control through co-production and helping carers.

3) Developing effective ways of working that involve staff in improved systems, using improved performance measures alongside improved financial organisation.

4) People generally wish to live in their own homes for as long as possible.

5) Greater integration of social care, health and social care to avoid duplication, improve effectiveness and reduce waste.

6) Focus on access to information, developing resilient communities, improving reablement so that people maintain skills, improve intermediate care to support people, co-ordinate respite, ensure effective commissioning, contracting and monitoring, work with partners to improve outcomes.

The 4-tier model

Tier 1 – universal services to support wellbeing

- Primary health care services
- Community, and social groups
- Local Area Coordination –
- Promoting the use of everyday technology, phone apps and door entry systems
- Good quality, appropriate housing and housing-related support
- Information, advice and assistance to enable people to find the support they need
- Sport and recreation facilities to help people stay active and healthy
- Libraries and adult learning to access information and keep an active mind
- Social activities such as luncheon clubs and befriending groups
- Volunteering opportunities
- Adequate transport services to enable people to have access

Tier 2 – prevention and early intervention

- Specialist community housing which promotes wellbeing
- Community organisations which are able to detect risk factors
- Advocacy services to give people a voice to exercise choice and control
- Practical support from suitably trained and supported volunteers

- A wide range of support services for carers
- Daytime activities to help people connect
- Prompt provision of equipment, adaptations and technological solutions
- Local Area Coordination to support people in their communities
- Information, advice and assistance from third sector organisations and charities.

Tier 3 – managed support for identified needs

- A community team to reduce the need for hospital admission
- A rapid response service to coordinate support in response to unplanned events
- A community reablement service to help people re-establish independence
- Effective safeguarding systems to prevent abuse
- Short-term care home accommodation where people get medical and social care
- Co-ordinated arrangements when people are discharged
- Employment support to enable disabled adults maintain work & independence
- Support for people to maintain the daily living skills they need to live independently
- Day services
- Direct payments
- Support to enable carers
- Domiciliary care for people with non-complex long-term needs
- Supported living with adequate support

Tier 4 – specialist support for high level or complex needs

- A community team who provide support for people with complex, long-term needs
- Equipment and adaptations to enable people to be supported at home
- Telecare – sensors and alerts to provide continuous monitoring
- Domiciliary care to support people with dementia and long-term needs at home
- Support to help carers continue to care for those with ongoing support needs
- Accommodation providing support and care,
- Residential care homes for those who need 24-hour support in a safe environment
- Day support for people with complex social care and health needs, including people whose behaviour challenges, enabling them to maintain wellbeing at home

Vulnerable People

- Review of Complex Packages of Care for people with learning disabilities and mental health issues
- Day facilities and focus on return to work for people with learning disabilities and mental health
- Area Planning Board for Substance Misuse
- Regional Consultation Committee for Supporting People
- Modern Slavery and FGM